

Rio Verde Wireless, LLC

Authorization for Automatic Monthly Credit Card Billing

For your convenience, **Rio Verde Wireless, LLC** offers Automatic Monthly Billing directly to your Visa, MasterCard, American Express or debit card.

Rio Verde Wireless, LLC will debit your credit/debit card each month with the current monthly service charge along with any applicable portion of the installation fee.

You may cancel service at any time. Please contact us by mail, email or fax to advise us that you wish to cancel. Automatic Monthly Billing will be discontinued as of the next billing cycle. A cancellation fee may apply.

If your credit/debit payment is declined for any reason, your account will revert to direct billing.

Service Type

Select one:

Service	Sustained (1) Up/Download	Burst (2) Up/Download	Monthly Fee
<input type="checkbox"/> High Speed Basic	1Mbps/3Mbps	2Mbps/5Mbps	\$39.95
<input type="checkbox"/> High Speed Standard	1Mbps/5Mbps	2Mbps/10Mbps	\$49.95
<input type="checkbox"/> High Speed Enhanced (3)	2Mbps/12Mbps	5Mbps/25Mbps	\$59.95
<input type="checkbox"/> SOHO Basic	3Mbps/20Mbps	10Mbps/40Mbps	\$79.95
<input type="checkbox"/> SOHO Standard (4)	4Mbps/25Mbps	10Mbps/50Mbps	\$89.95
<input type="checkbox"/> SOHO Enhanced	5Mbps/30Mbps	10Mbps/60Mbps	\$99.95
<input type="checkbox"/> Broadband Extreme	7Mbps/40Mbps	12Mbps/80Mbps	\$124.95

- (1) Sustained is the amount of bandwidth you will consistently receive. All of our plans are faster than Satellite Internet and, of course dial up. All plans are subject to limits of the wireless conditions and may not be available in all areas.
- (2) Our competition only shows "Up to" speeds and throttle your bandwidth down when you reach a threshold they set. This significantly affects your speed and in some cases such as VPN sessions can cause the application to not perform properly. We do not "throttle bandwidth".
- (3) Most popular plan for typical users.
- (4) Great choice for avid user and multiple streaming devices in single household.

Installation Information

Name: _____

Phone: _____

Installation Address: _____

City: _____

State: _____

Zip: _____

Credit Card Information

Name on Card: _____

Phone: _____

Billing Address: _____

City: _____

State: _____

Zip: _____

Card Type (circle one): VISA, MasterCard, American Express, Debit

Card Number: _____ CVV: _____

Expiration Month: _____ Expiration Year: _____

Email Address

Enter an email address that you would like to use for your account.

Primary: _____

Additional: _____

Authorizations

Please read and initial all authorizations.

____ I accept and agree to the terms and policies of the **Rio Verde Wireless, LLC**
Acceptable Use Policy (<http://www.rioverdewireless.com/usepolicy.htm>).

____ I understand that all equipment installed by Rio Verde Wireless, LLC is proprietary and is
and remains the property of Rio Verde Wireless. I also understand that I pay no sales tax on
installed equipment and that Rio Verde Wireless is responsible for the maintenance of all
installed equipment.

____ I authorize Rio Verde Wireless, LLC to charge my credit/debit card for the Standard
Installation Fee and monthly services.

____ I understand and agree that if I have opted to pay the Standard Installation fee over a period of one year, I am also agreeing to continue service for a period of one year. If I cancel my service before one year, Rio Verde Wireless, LLC will charge the balance due on the Standard Installation fee plus a \$50.00 cancellation fee to my account.

____ I understand and agree that I may be charged additional fees for installation services beyond those provided in the Standard Installation*. If so, I will be notified prior to installation.

____ I understand and agree that monthly payments to Rio Verde Wireless, LLC will be charged to my credit/debit card immediately. Any other outstanding balances that I may currently carry will also be charged to my credit/debit card.

Service Commitment

Rio Verde Wireless Service Plans require a minimum service commitment of 12 months with free installation of Rio Verde Wireless equipment. If you terminate service prior to the expiration of the commitment, you will owe, and your credit or debit card will be charged, the Early Termination Fees and/or Unreturned Equipment Fees as described below.

Early Termination:

If you cancel after activation but before the end of your 12-month term commitment, you will be charged a Service Termination Fee of \$175. Further, you must return your Rio Verde Wireless power supply and radio in good condition within 10 days of cancellation date or be charged a \$300 Unreturned Equipment Fee.

If you cancel after the end of your 12-month term commitment, you must return your Rio Verde Wireless equipment (power supply and radio) in good condition within 10 days of cancellation date or be charged a \$300 Unreturned Equipment Fee.

If you are terminated by Rio Verde Wireless for non-payment or any other reason, the Early Termination Fee and the Unreturned Equipment Fee will be charged immediately upon cancellation. If you return your Rio Verde Wireless, radio and power supply, your account will be credited \$300.

Signature: _____ Print Name: _____

Date: _____

* **Standard installation** includes installation of Subscriber module and mast, lightning arrestor and PoE adapter, 100' of UV Cat5, 30' #10 Ground wire & bonding, to any exterior wall with penetration & sealing. Runs in excess of stated lengths, interior wall fishes, Canopy high gain dishes, and other out of the ordinary issues may be additional. Verification of Internet connection to Rio Verde Wireless PC is included.

Additional Installation Charges: _____ (to be completed by installer)

Total Installation Fees: _____ (to be completed by installer)

Please fax or mail completed form to:

Rio Verde Wireless, LLC

30514 N. 162nd Street
Scottsdale, Arizona 85262

Phone: 480-588-2428

Fax: 480-473-0213

sales@rioverdewireless.com